

Notification from: Tyndall AFB Homes

We greatly appreciate your continued patience and understanding during this difficult time for the entire Tyndall AFB community. The BBC housing team is working diligently to assess housing damage related to Hurricane Michael and accomplish necessary repairs. Active discussions are ongoing with the Air Force to understand the timing and level of restoration of the mission at Tyndall AFB. Progress with initial restoration efforts has been impeded by a lack of power and water, which is managed by the local utility companies. We are nevertheless gearing up to proceed with recovery and repair efforts as expeditiously as possible. We will continue to provide residents with updated information regarding the restoration of housing at Tyndall AFB.

October rent payments have been adjusted for any tenants paying by military allotment or otherwise, so that no rent is due or collected for the period from 11 October through 31 October. The rent payment due in November similarly will be waived and not collected.

There is a need for us to assess the level of interior damage in the homes and related repairs. In order to avoid damage to your personal property, there is a need for you to remove any personal property from your home. Accordingly, we're requesting your assistance in accomplishing the surrender of your tenant lease in a manner that affords you an opportunity to retrieve your personal belongings, dispose of items you do not wish to remove from your home, and facilitate your move-out from the home.

Due to the level of damage to the homes, you may surrender and terminate your tenant lease by delivering a written notice to us as your landlord. We are providing you with the attached form (Notice of Surrender) you may use to officially complete this process, resulting in formal termination of your lease. If you elect to surrender your home, in order to ease your move out, we will, at no cost to you, dispose of any personal property you may no longer want and that you elect to leave in your home due to storm damage. Upon receipt of a signed Notice of Surrender or other similar written notice of intent to terminate your lease, your lease will be considered terminated and we will process your move-out and return any security deposits.

In order for us to be able to initiate home repairs, we're requesting all tenants commit to removing their property from their homes and providing their Notice of Surrender by no later than November 30th. It is important for you to ensure that your belongings are removed from the home prior to your delivery of a signed Notice of Surrender. That is because, once you provide that notice, our lease terminates with immediate effect and you will no longer have rights to the home or any contents in the home. If, for example, you are unable to move your personal property out of your home until November 15th, you should not submit a signed Notice of Surrender any earlier than November 15th - instead you would wait to submit your Notice of Surrender until a date between November 15th through 30th. When you are ready to do so, please submit your signed notice by email to CMTyndall@bbcgrp.com or by dropping it off at our Community Management Office during the business hours listed below. If you have extenuating circumstances that inhibit you from removing your property by November 30th, please contact us so we may evaluate your individual circumstances.

For those who do not elect to provide a signed Notice of Surrender or other similar written termination

notice, we need you to understand that there is extensive exterior and interior exploratory work and repairs that is necessary in your home, and the Landlord cannot guaranty the safety or security of any personal property you have left in the home, and the landlord will not be responsible for any damage that occurs as a result. Also, we cannot at this time provide you with any schedule for when repairs to your home might be completed.

Many of you have already accomplished Personally Procured Moves (PPM aka "DITY") and recovered your personal items from your homes. This activity is eligible for reimbursement using move.mil procedures. If you wish to exercise this option or otherwise have questions concerning options for Air Force assistance in moving your personal property you should contact the Transportation Management Office (TMO) agents at the TF HARP Welcome Center at 850-885-9912 or 850-885-9902 and speak with a specialists who will help you get this process started. Government procured moves into storage are also available

Again, we greatly appreciate your continued patience and understanding during this difficult time for the entire Tyndall AFB community. If you have any questions about clearing items from your home or your lease document, please contact the Tyndall AFB Homes team at CMTyndall@bbcgrp.com. Our Community Center is open and staffed weekdays from 8 a.m. to 5 p.m., Saturday from 10 a.m. to 4 p.m. and Sundays from 12 p.m. to 4 p.m. We do not have telephone service yet, but if you call our answering service at 866-363-8517 and leave your contact information, we will return your call.